

# ServicePRO Web Technical Specifications

## Web Server

Components	Requirements
IIS	IIS 7.0, 7.5, 8.0 and above
Operating System	<b>[Support Ended]</b> Windows Server 2008 R2 SP1 (64 bit) <b>[Recommended]</b> Windows Server 2012 or Windows Server 2012 R2 or Windows Server 2016 or Windows Server 2019
Display	1280 x 768 or higher resolution / 1280 x 1024 Resolution
Other	Window Installer 4.5 Setup will install the following software if it is not already installed: .Net 4.8 Runtime

**NOTE:** It is strongly advised that the Database Server and the Web Server are hosted in the same local area network in order to achieve optimum performance.

\*For the recommended operating systems given above, the latest tested Service Pack is recommended.

\*\*Windows Server 2008 R2 End of Support by Microsoft - <https://support.microsoft.com/en-ca/help/4456235/end-of-support-for-windows-server-2008-and-windows-server-2008-r2>

## Client System – Desktop – Supported Operating System & Browser

SL. Number	Operating System	Browser
1.	Windows	Internet Explorer 11, Microsoft Edge, Firefox 36.0+, Chrome 41.0+, Safari browser for PC 8.0+
2.	MAC	Safari browser for PC 8.0+ Chrome 41.0+, Firefox 36.0+

## Client System – Supported Mobile Devices

SL. Number	Mobile Devices
1.	Apple IOS 4.0+
2.	Android 4.0+
3.	<b>Blackberry 10.0+; Untested</b>
4.	Windows Phone 8.0+